

YOUR DATA, YOUR CHOICE

Data Deletion & Privacy Request

A direct route to ask JVRD Ventures to delete, access, correct or update your personal data, to withdraw consent, or to stop marketing communications — and how we handle such requests.

DATA FIDUCIARY	VERSION	EFFECTIVE DATE	GOVERNING LAW
JVRD Ventures LLP	1.0	16 July 2026	India (DPDP Act 2023)

PRIVACY FIRST

Do not send identity documents, passwords or financial details with your first request. If a verification step is needed, JVRD will ask only for information reasonably necessary to confirm your identity and locate the correct record.

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01 Requests you can make

As the individual to whom the data relates (a Data Principal under the DPDP Act 2023), you can ask JVRD to:

- **Delete** personal data associated with you.

- **Access** — provide a summary of the personal data we hold about you and how it is processed and shared.
- **Correct, complete or update** inaccurate or incomplete data.
- **Withdraw consent** for future processing.
- **Opt out of marketing** and stop promotional calls and messages.
- **Nominate** another individual to exercise your rights in the event of death or incapacity.
- **Raise a grievance** about how your personal data has been handled.

The exact rights and remedies available in a particular case depend on applicable law and the circumstances of your relationship with JVRD.

02 How to submit a request

Use any of the following, ideally from the phone number or email associated with your JVRD interaction so we can locate your record quickly:

- **Email** info@jvrventures.com with the subject “Privacy request”, stating what you would like us to do.
- **Reply “STOP”** (or the stated keyword) on any WhatsApp or SMS message to stop promotional communications on that channel.
- **Call** +91 73384 21340 and ask to make a privacy or data-deletion request.
- **Write** to the Grievance Officer at the registered office address in Section 9.

Please include enough detail to identify your record — for example the project or property you enquired about, the approximate date, and the channel you used.

03 How the process works

01 Send the request

Contact us using any option in Section 2, telling us what you want us to do.

02 We locate the record

We identify the relevant lead, contact or customer record, and may ask which project, date or channel was involved.

03 We verify identity

Where needed, we use proportionate checks so data is not disclosed, changed or deleted for the wrong person.

04 We act and confirm

We carry out your request within the period required by applicable law and confirm the action taken, or explain any lawful limitation.

04 Stopping calls and messages

To stop promotional communications, you can opt out at any time by replying “STOP” on a messaging channel, using an unsubscribe option, or telling our representative on a call. When you opt out, we stop marketing communications and retain a minimal **suppression record** (for example your number or email flagged “do not contact”) so that your preference continues to be honoured. We may still send essential service messages relating to a live enquiry or transaction, and messages we are required to send by law.

05 When information may need to be retained

Deletion is not always absolute. We may retain limited personal data where reasonably necessary to:

- Comply with legal, taxation, accounting, regulatory or contractual obligations.
 - Complete a service, booking or transaction you have requested or entered into.
 - Maintain security, prevent fraud or misuse, and keep integrity and audit records.
 - Honour your opt-out through a suppression record.
 - Establish, exercise or defend a legal claim.
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We may also retain data that has been irreversibly anonymised and can no longer identify you. Where we retain data under an exception, we limit it to what is necessary and delete or anonymise it once the reason no longer applies.

06 Requests we may decline or defer

Consistent with the DPDP Act and other law, we may decline or defer a request where it is not made by or on behalf of the correct Data Principal, where identity cannot reasonably be verified, where the request is manifestly unfounded, excessive or repetitive, or where acting on it would adversely affect the rights of others or a lawful basis for retention applies. Where we decline or defer, we will tell you why, to the extent permitted by law.

07 Data controlled by a developer or other organisation

JVRD often works on behalf of developers, property owners and other partners. Where the relevant record is controlled by such an organisation as its own Data Fiduciary, we will act on your request to the extent it concerns data we hold, and will direct your request to, or help you identify, the appropriate organisation for the remainder.

08 Escalation

If you are not satisfied with how we have handled your request or grievance, you may escalate to the **Data Protection Board of India** in accordance with the DPDP Act 2023, and pursue any other remedy available to you under applicable law.

09 Grievance Officer and contact

Requests and grievances are handled by our Grievance Officer, who can be reached as follows. We aim to acknowledge requests promptly and to respond within the timelines required under applicable law.

GRIEVANCE OFFICER & DATA-RIGHTS CONTACT

Attn: Grievance Officer — Data Protection

Email: info@jvrventures.com

Phone: **+91 73384 21340**

1st Floor, Flat No. 101, GNR Platinum Fort, Horamavu, Bengaluru Urban, Karnataka 560043

This document should be read together with JVRD's Privacy Policy and Terms of Use. It is provided as general information about exercising data rights with JVRD and does not constitute legal advice. JVRD recommends periodic review against the current requirements of the DPDP Act 2023 and its rules.